### **ENERGY STAR®** appliances bring quality, comfort, savings

Time for an appliance upgrade? Efficiency United offers up to \$50 rebates for ENERGY STAR certified appliances that can help you lower your energy costs and improve the comfort and health of your home.

#### Learn more at efficiencyunited.com.



# Connecting with us

#### Online

uppermichiganenergy.com Download our app.

#### 24-hour customer service

800-242-9137 contactwe@mail.we-energies.com 24-hour power outage/emergency service 800-662-4797

Call or go online before you dig 811 or missdig811.org

#### Para traducciones

Le proporcionamos esta información como cliente. Si desea recibir una traducción, llame al 800-242-9137.



You easily can start, stop or move your energy service on our website or in our app.

#### A reminder about your utility

While Upper Michigan Energy Resources is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Contact us at 800-242-9137 whenever we can assist you with your energy service.



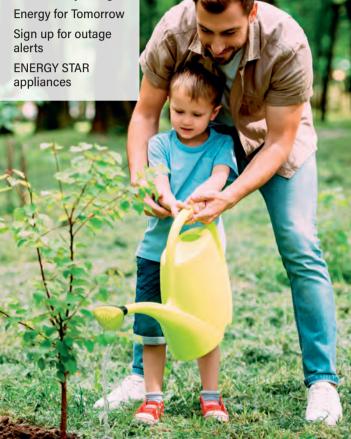


# Customer connection

Ideas, advice and news from Upper Michigan Energy Resources

#### inside

Spring outdoor safety Call before you dig







APRIL 2025

#### Check your trees

Start spring yardwork by surveying your trees. Look for dangling or unhealthy branches, then take note of power lines near your house. Branches touching or falling on lines could cause power outages, fires or other safety hazards. That risk grows when there is severe weather. If you have limbs within 10 feet of primary electric lines, call **800-242-9137** and request a forestry inspection to determine the best course of action.

#### Check for emerald ash borer

The emerald ash borer (EAB) is considered the most destructive invasive species in North America and has been found throughout



# phys outdoor safety

Upper Michigan. Ash trees die within three to five years of infestation, creating a risk of branches falling on power lines or property. Signs of EAB include cracking bark and woodpeckers boring into the tree searching for EAB larvae.

#### **Safety reminders**

Before you do any trimming or planting, know what's **above** and **below**.

- Use a professional arborist for tree trimming and removal especially when working near power lines.
- Never let ladders or tools come in contact with power lines.
- Research the mature size of trees and shrubs, and plant away from power lines, pad-mounted equipment and underground utilities.

Go to **www.we-energies.com/safety/tree-trimming** for examples of planting safely around power lines and equipment.

### Support renewable energy through Energy for Tomorrow

Energy for Tomorrow is a renewable energy program for electric customers who want to strengthen the market for renewable electricity using resources such as biomass. When you enroll at the 25-, 50- or 100-percent level, we produce or purchase renewable energy to match that percentage of your electricity use. Renewable energy is charged at a higher rate than electricity generated from traditional sources, such as coal and natural gas.

## Enroll in Energy for Tomorrow at www.we-energies.com/eft

### Energy for Tomorrow premium per month

Based on an average home using 660 kilowatthours (kWh) per month. Charges are in addition to the regular electric bill.

25%	\$0.00212/kWh	\$1.40
50%	\$0.00425/kWh	\$2.80
100%	\$0.00849/kWh	\$5.60

#### Wood chips

As a result of our line clearance program, wood chips may be available upon request by calling us at 800-242-9137. Learn more at www.we-energies.com/services/wood-chips.

### April is National Safe Digging Month.

Call **811** or go to **missdig811.org** at least three business days before you begin any digging project. This free service marks the location of buried public utilities (electric, cable, natural gas and water) in your yard. It's also the law.



SAFETY IS IN YOUR HANDS. EVERY DIG. EVERY TIME.