



Stay in the know.

Federally funded Home Energy Rebates will be available soon in Wisconsin. Go to www.focusonenergy.com/home-energy-rebates for the latest availability, program updates, and resources.



Looking for more home energy improvement assistance? You may be eligible for other programs including:

- Federal tax credits bit.ly/federal-tax-credits
- Weatherization Assistance Programs bit.ly/wiwxassistance
- Focus on Energy rebates and discounts focusonenergy.com/rebates



Focus on Energy

ANNUAL STATEMENT

Focus on Energy is the Wisconsin utilities' statewide energy efficiency and renewable resource program funded by the state's investor-owned energy utilities and participating municipal and electric cooperative utilities. In 2023, Focus on Energy offered financial incentives and technical assistance to help eligible Wisconsin residents and businesses reduce their energy waste.

According to an independent evaluation of 2023 programs, Focus on Energy delivered \$3.75 in benefits to Wisconsin residents and businesses for every \$1 spent, including economic benefits, reduced energy costs and reduced pollution. In addition, the overall customer satisfaction rating for 2023 was 9.4 on a 10-point scale.

For more information on how Focus on Energy can help you save energy, go to focusonenergy.com.



Connecting with us

Online

we-energies.com
Follow us on social media.

24-hour customer service

800-242-9137
contactwe@mail.we-energies.com

24-hour emergency service

Electric: 800-662-4797
Natural gas: 800-261-5325

Call or click before you dig

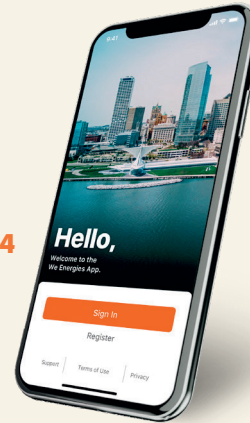
811 or call811.com

Para traducciones

Le proporcionamos esta información como cliente.
Si desea recibir una traducción, llame al 800-242-9137.

Get the app that puts you in control

Anytime. Anywhere.
Text We Energies to 91924



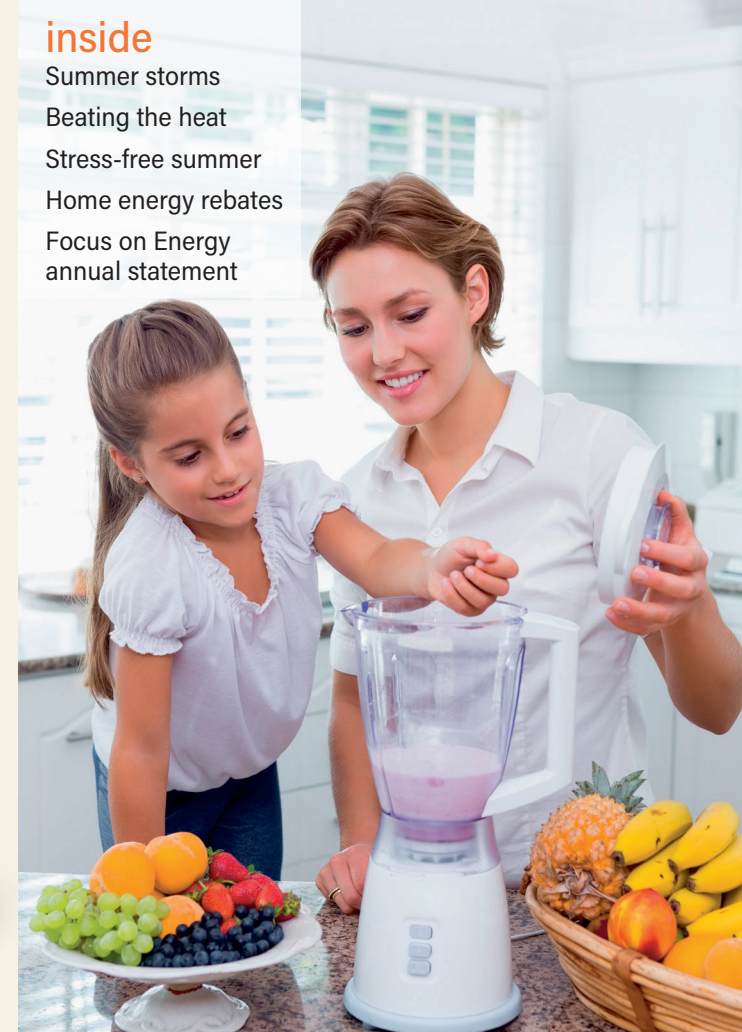
Customer connection

AUGUST 2024

Ideas, advice and news from We Energies

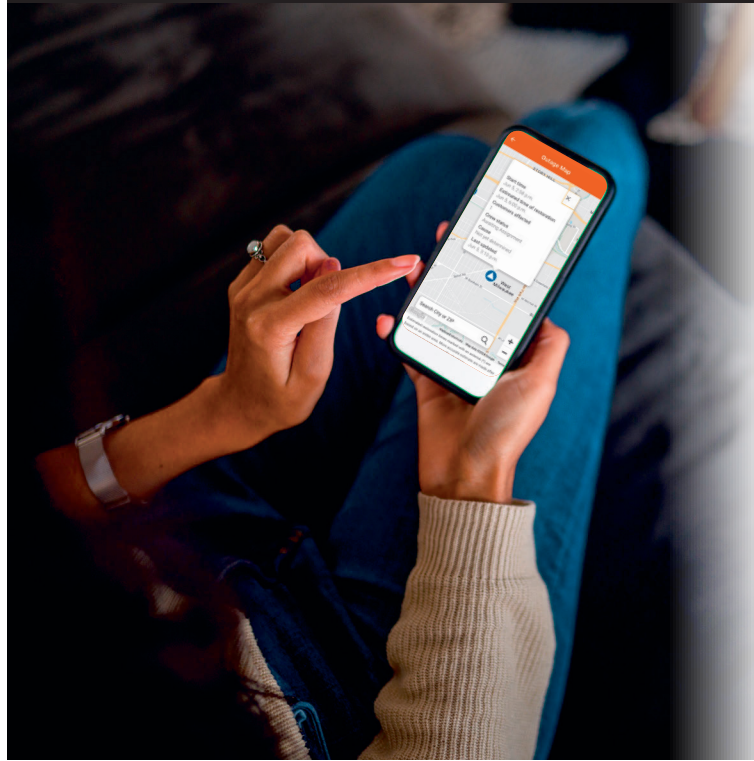
inside

- Summer storms
- Beating the heat
- Stress-free summer
- Home energy rebates
- Focus on Energy annual statement



WE-240147-08-JN-GH-700M

Energy you can depend on



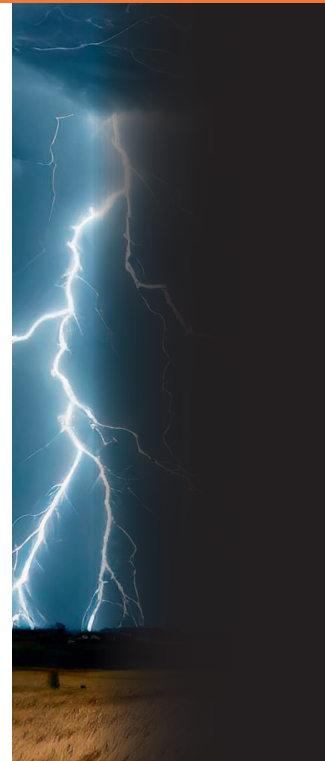
Summer storms: Making repairs and keeping you informed

If a storm causes power outages, follow these steps:

- Stay 25 feet away from downed power lines. Consider any downed line to be energized and call 911 or 800-662-4797 to report it. Emergency crews can block the area and keep people safe until repairs are made.
- Report the outage using our app or website. Customize your notifications to get outage alerts.
- Check our outage map to see where the problems are located. The map is updated every 10 minutes with details including crew status, cause and estimated time of restoration (ETR).

Restoring power

Using your reports and our technology, we can pinpoint the source of outages and generate an ETR. The time can vary based on staff and equipment needed, other ongoing hazards and outages and current weather conditions. The ETR is updated on the outage map and in the notifications you receive.



Stay stress-free this summer



You can stay in vacation mode and have the peace of mind that your bill is paid.

We have several convenient options:

- App: Pay from our app using your checking or savings account, or your debit or credit card for a fee.
- My Account: Pay from our website using your bank account.
- Automatic Payment: Pay automatically from your bank account on your due date each month.

View all of your payment options at www.we-energies.com/payment-bill/payment-options.

Beating the heat while being energy efficient

You don't have to sweat to save during the summer. There are plenty of ways to stay cool while managing your costs.

- Keep your blinds and drapes shut to minimize how much the sunlight heats up a room.
- Use an outdoor clothesline to dry your laundry.
- Let dishes air-dry instead of using heat settings on your dishwasher.
- Use a grill, microwave or slow cooker instead of your oven.

