

Simple.SMART.Savings.

Do you know the best way to improve your home's comfort and save money?

Insulating and air sealing can save 15% on energy costs, and earn \$200 in rebates.



www.we-energies.com/simplesavings

Start, Stop or Move

Take the hassle out of moving. Contact us to plan changes to your electric and/or natural gas service.

Use our app, go to we-energies.com or call us at 800-242-9137 at least three business days before your desired dates to start or stop service.

Connecting with us

Online

we-energies.com

Follow us on social media.

24-hour customer service

800-242-9137

contactwe@mail.we-energies.com

24-hour emergency service

Electric: 800-662-4797

Natural gas: 800-261-5325

Call or click before you dig

811 or call811.com

Para traducciones

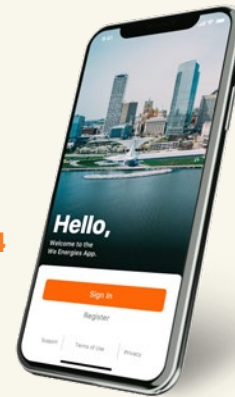
Le proporcionamos esta información como cliente.

Si desea recibir una traducción, llame al 800-242-9137.

Get the app that puts you in control

Anytime. Anywhere.

Text We Energies to 91924



WE-240101-06-GJ-GH-700M

Customer connection

JUNE 2024

Ideas, advice and news from We Energies

inside

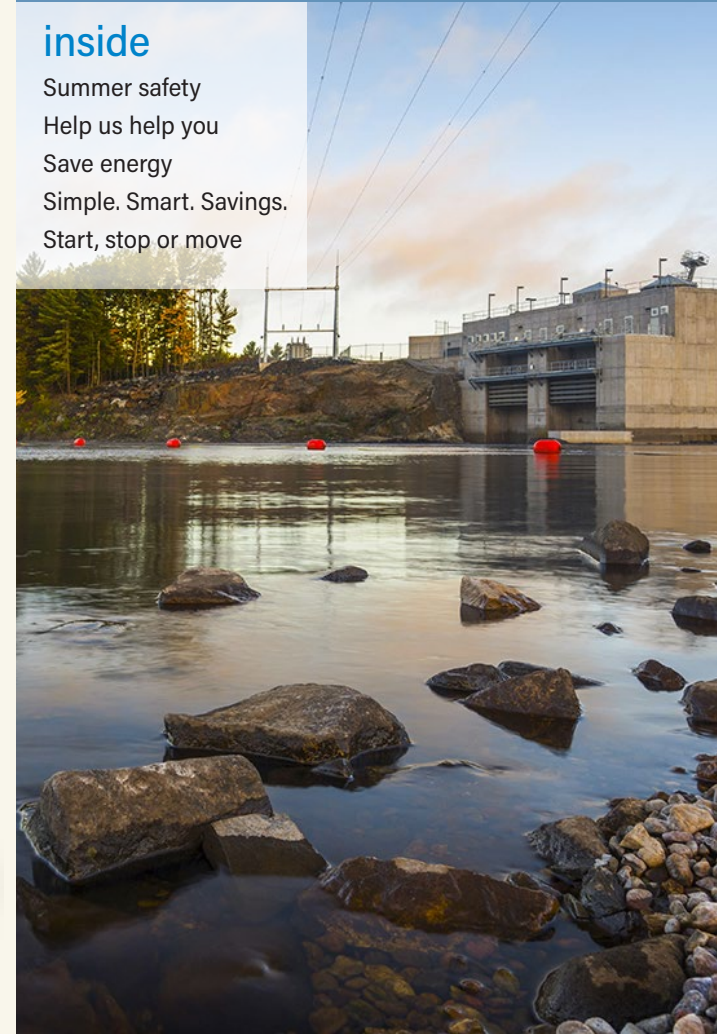
Summer safety

Help us help you

Save energy

Simple. Smart. Savings.

Start, stop or move



Energy you can depend on

Summer safety

Storms

We work to maintain a reliable power delivery system, but severe weather and other events sometimes cause power outages. Be prepared and know what to do should a power outage occur.

Have a plan

Prepare in advance by packing an emergency kit with food, water, flashlights, batteries and a charged cellphone power bank. If someone in your home has a critical medical condition, contact us to create an emergency plan.

Stay away

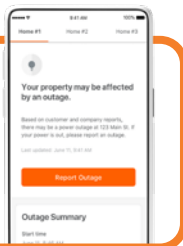
If you see a downed power line, consider it energized and dangerous. Stay at least 25 feet away and report it immediately.



Report your outage

If you experience a power outage, contact us right away. This helps us identify the outage and coordinate restoration efforts.

Report your outage in our app, on our website at we-energies.com or by calling 800-662-4797.

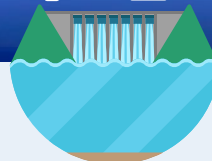
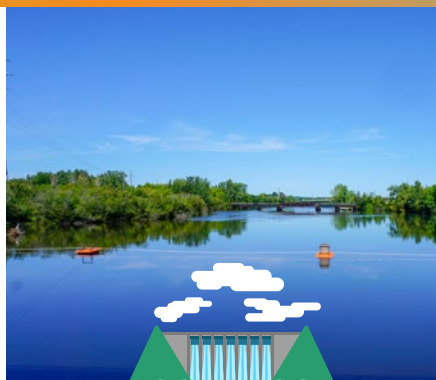


Stay informed with notifications

Use our app or sign in to My Account to sign up for outage alerts.

Help family and neighbors

After you are prepared, make sure family and neighbors also know what to do. Help them download our app and sign up for outage alerts. A little effort now will give everyone peace of mind.



Use caution near dams

We maintain hydroelectric stations and dams on public waterways in Wisconsin and Michigan's Upper Peninsula. The dams are vital to our total electric supply, but the facilities can be dangerous to unwary visitors.

If you're out on the water this summer, exercise caution. Stay a safe distance away from dams and obey all warning signs and signals.

Teach your kids about electricity and introduce them to Mr. Ouch.

Go to www.we-energies.com/safety/children.



Beat the summer heat while saving energy

Use this checklist from Focus on Energy to save energy and make your home comfortable this summer:

- 1 Replace the filters in your air conditioning system to increase efficiency and improve air quality.
- 2 Redirect your ceiling fans to turn counterclockwise. This will help circulate much-needed cool air.
- 3 Inspect your windows for gaps around the edges. Proper air sealing will help keep your home cooler.
- 4 Upgrade to a smart thermostat, which can automatically adjust your home's temperature settings.

Go to focusonenergy.com/residential to learn about rebates for home energy upgrades. Find a Trade Ally contractor at focusonenergy.com/trade-allies to get started.

Help us help you



Check your account contact information so we can quickly reach you during an outage or emergency, or assist you with your energy service.

Update contact information

Use our app or sign in to My Account and edit your profile to verify or update your:

- Phone number
- Email address

You can also call **800-242-9137**.