

Simple.SMART.Savings.

Do you know the best way to improve your home's comfort and save money?

Insulating and air sealing can save 15% on energy costs, and earn \$200 in rebates.



www.we-energies.com/simplesavings

Start, Stop or Move

Take the hassle out of moving. Contact us to plan changes to your electric and/or natural gas service.

Use our app, go to we-energies.com or call us at 800-242-9137 at least three business days before your desired dates to start or stop service.

Connecting with us

Online

uppermichiganenergy.com

24-hour customer service

800-242-9137

contactwe@mail.we-energies.com

24-hour power outage/emergency service

800-662-4797

Call or click before you dig

811 or missdig811.org

Para traducciones

Le proporcionamos esta información como cliente.

Si desea recibir una traducción, llame al 800-242-9137.

Get the app that puts you in control



Anytime. Anywhere.
Text We Energies to 91924



A reminder about your utility

While Upper Michigan Energy Resources (UMERC) is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Contact us at **800-242-9137** whenever we can assist you with your energy service.



UMERC-WE-240102-06-GJ-GH-16M

Customer connection

JUNE 2024

Ideas, advice and news from Upper Michigan Energy Resources

inside

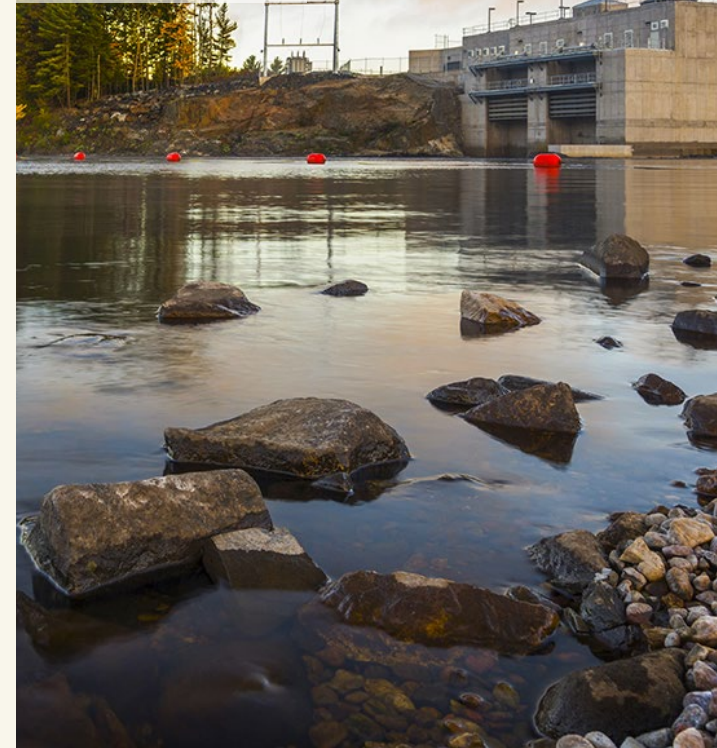
Summer safety

Help us help you

Appliance recycling

Simple. Smart. Savings.

Making a move?



Energy you can depend on

Summer safety

Storms

We work to maintain a reliable power delivery system, but severe weather and other events sometimes cause power outages. Be prepared and know what to do should a power outage occur.

Have a plan

Prepare in advance by packing an emergency kit with food, water, flashlights, batteries and a charged cellphone power bank. If someone in your home has a critical medical condition, contact us to create an emergency plan.

Stay away

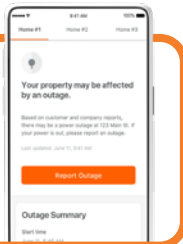
If you see a downed power line, consider it energized and dangerous. Stay at least 25 feet away and report it immediately.



Report your outage

If you experience a power outage, contact us right away. This helps us identify the outage and coordinate restoration efforts.

Report your outage in our app, on our website at we-energies.com or by calling 800-662-4797.

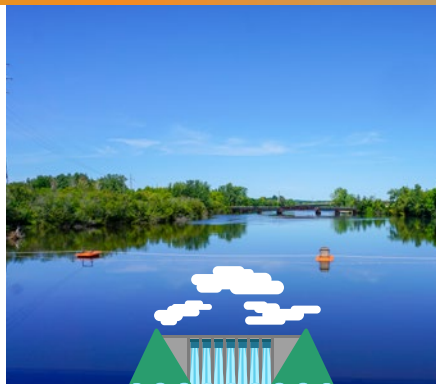


Stay informed with notifications

Use our app or sign in to My Account to sign up for outage alerts.

Help family and neighbors

After you are prepared, make sure family and neighbors also know what to do. Help them download our app and sign up for outage alerts. A little effort now will give everyone peace of mind.



Use caution near dams

We maintain hydroelectric stations and dams on public waterways in Wisconsin and Michigan's Upper Peninsula. The dams are vital to our total electric supply, but the facilities can be dangerous to unwary visitors.

If you're out on the water this summer, exercise caution. Stay a safe distance away from dams and obey all warning signs and signals.

Teach your kids about electricity and introduce them to Mr. Ouch.

Go to www.we-energies.com/safety/children.



APPLIANCE RECYCLING
\$50
REBATE
SCHEDULE TODAY



Get \$50 for an old fridge or freezer

Efficiency United is making it easier than ever to get rid of your old appliances. Schedule your appliance pickup and we'll give you a \$50 rebate to recycle an inefficient, working refrigerator or freezer. Schedule today at efficiencyunited.com.



Help us help you



Check your account contact information so we can quickly reach you during an outage or emergency, or assist you with your energy service.

Update contact information

Use our app or sign in to My Account and edit your profile to verify or update your:

- Phone number
- Email address

You can also call 800-242-9137.