

WISCONSIN ELECTRIC POWER COMPANY

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area In City of Milwaukee

Revision 0 Sheet 1
Amendment No. 76

STEAM SERVICE AREA IN CITY OF MILWAUKEE

WISCONSIN ELECTRIC POWER COMPANY
STEAM SERVICE RATES, RULES AND REGULATIONS

This Volume 18 supercedes and cancels
Volume 17 of Wisconsin Electric Power Company,
Steam Service Rates, Rules and Regulations.

Note: Revisions are noted in the right margin as follows:

N -- New Provision

R -- Revision

D -- Deletion

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WISCONSIN ELECTRIC POWER COMPANY

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area In City Of Milwaukee

Revision 5 Sheet 2
Amendment No. 98

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WISCONSIN ELECTRIC POWER COMPANY

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Revision 25 Sheet 4
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WISCONSIN ELECTRIC POWER COMPANY

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area In City Of Milwaukee

Revision 2 Sheet 4.2
Amendment No. 100

2017 TAX CUT DEFERRED TAX CHARGE

APPLICATION

The Excess Deferred Income Tax Charge is applicable to all customers in the tariffs listed below.
This charge will terminate on December 31, 2023.

INCOME TAX CHARGE

Rate Schedule
Ag1, Ag2, Ag4

Volumetric Charge\$/Mlb
\$0.54583

R

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HIGH AND LOW PRESSURE SERVICE

AVAILABILITY

To customers whose premises are located within the steam service territory for high pressure or low pressure steam service and who sign a service agreement.

RATE

Customer Charge

\$3.13 per day for each meter or service connection

Customer Demand Charge

\$.96115 per thousand pounds (Mlbs), per day, for all customer demand

R

The Company will calculate the average Mlbs per day for the current billing period. The customer's demand for the current billing period is the highest average Mlbs per day which occurred during the current or preceding 11 billing periods.

Energy Charge

\$14.91444 per thousand pounds (Mlbs)

R

Fuel Adjustment

The foregoing energy charge rate is based on a cost of fuel delivered in the Company's steam service plants of \$4.53026 per million Btu. Whenever the monthly cost of fuel is more or less than that cost, the energy charge rate per M lb (1,000 pounds) of steam shall be correspondingly increased or decreased 1.048 cents for each one cent increase or decrease in the cost to the Company of one million Btu.

R

R

2017 Tax Cut-Deferred Tax Charge

See Sheet No. 4.2

Minimum Charge

The monthly minimum charge shall be customer charge or the minimum charge as stated in the contract, whichever is greater; plus the customer demand charge.

Late Payment Charge

A one percent (1%) per month late payment charge will be applied to outstanding charges past due.

HIGH AND LOW PRESSURE SERVICE

CONDITIONS OF DELIVERY

- (1) A new customer taking service under this rate must execute a service agreement if a line extension is involved. Terms and length of agreement to be determined by application of extension of service guidelines Section 201 and by recovery of cost of extension of service. **R**
- (2) The customer shall, at their expense, install all equipment and materials necessary for the proper utilization of the steam furnished by the Company. All such equipment shall conform to the Company's rules and regulations. The customer's system shall be configured so that none of its energy requirements served under this rate can be transferred to service furnished under any other of the Company's other electric or steam rates.
- (3) The customer must provide access to the Company's service valve on the customer's premises at all times or pay the Company the cost to install another service valve which will be accessible to the Company at all times.
- (4) The company shall not be liable for any damages sustained by customer because of interruptions, deficiencies, or imperfections of steam service provided under this rate.

(Continued to Sheet No. 5.2)

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WISCONSIN ELECTRIC POWER COMPANY

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area In City Of Milwaukee

Revision 8 Sheet 5.2
Amendment No. 101
Rate Schedule Ag 2

HIGH AND LOW PRESSURE STEAM AND CONDENSATE RETURN SERVICE

AVAILABILITY

To customers whose premises are located within the steam service territory who contract for a period of 2 years or more for high pressure or low pressure steam directly from the valve house at Valley Power Plant with a minimum annual steam usage of 25,000 M lb. The customer must also contract to maintain a closed-loop system and return the condensate to the Valley Power Plant.

RATE

Customer Charge

\$3.13 per day for each meter or service connection.

Customer Demand Charge

\$.34290 per thousand pounds (Mlbs), per day, for all customer demand

R

The Company will calculate the average Mlbs per day for the current billing period. The customer's demand for the current billing period is the highest average Mlbs per day which occurred during the current or preceding 11 billing periods.

Energy Charge

\$5.16743 per thousand pounds (M lbs.)

R

Condensate Return Water Quantity Credit

For all condensate returned as outlined in the Conditions of Delivery

Per thousand pounds (M lb.) \$0.17892

R

Condensate Return Water Quality Credit

For all condensate that meets the quality standards as outlined in the Conditions of Delivery

Per thousand pounds (M lb.) \$0.41151

R

(Continued to Sheet No. 5.3)

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HIGH AND LOW PRESSURE STEAM AND CONDENSATE RETURN SERVICE

Fuel Adjustment

The foregoing energy charge rate is based on a cost of fuel delivered in the Company's steam service plants of \$4.53026 per million Btu. Whenever the monthly cost of fuel is more or less than that cost, the energy charge rate per M lb. (1,000 pounds) of steam shall be correspondingly increased or decreased 1.048 cents for each one cent increase or decrease in the cost to the Company of one million Btu.

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R

2017 Tax Cut-Deferred Tax Charge

See Sheet No. 4.2

Minimum Charge

The monthly minimum charge shall be customer charge or the minimum charge as stated in the contract, whichever is greater; plus the customer demand charge.

Late Payment Charge

A one percent (1%) per month late payment charge will be applied to outstanding charges past due.

(Continued to Sheet No. 5.4)

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HIGH AND LOW PRESSURE STEAM AND CONDENSATE RETURN SERVICE

N

CONDITIONS OF DELIVERY

- (1) A new customer taking service under this rate must execute a service agreement if a line extension is involved. Terms and length of agreement to be determined by application of extension of service guidelines Section 201 and by recovery of cost of extension of service.
- (2) The customer shall, at their expense, install all equipment and materials necessary for the proper utilization of the steam furnished by the Company. All such equipment shall conform to the Company's rules and regulations. The customer's system shall be configured so that none of its energy requirements served under this rate can be transferred to service furnished under any other of the Company's other electric or steam rates.
- (3) The customer must provide access to the Company's service valve on the customer's premises at all times or pay the Company the cost to install another service valve which will be accessible to the Company at all times. The customer must also provide access to the Company for inspections in order to assure that the steam and condensate are maintained in a close-loop system.
- (4) The company shall not be liable for any damages sustained by customer because of interruptions, deficiencies, or imperfections of steam service provided under this rate, or (add something appropriate for condensate)
- (5) The condensate will be tested by the Company continuously using on-line analyzers to ensure quality standards are maintained. The pH of the condensate shall be between 7.7 and 9.2 and the conductivity shall be between 2 and 16 umhos to qualify for the condensate return water quality credit and less than 300 umhos to qualify for the condensate return water quantity credit.
- (6) The customer shall, at their expense, install all equipment and materials necessary for the return of condensate to the Valley Power Plant. All such equipment shall conform to the Company's rules and regulations.

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HIGH AND LOW PRESSURE SERVICE – ECONOMIC DEVELOPMENT RATE

AVAILABILITY

Available to new customers whose premises are located within the steam service territory for high pressure or low pressure steam service with a minimum annual steam usage of 100 Mlbs and who sign a service agreement. Rate participation is limited to a maximum annual steam usage of 250,000 Mlbs unless otherwise approved by the Company. Customers may sign up for this rate for a period of five years following its approval by the Public Service Commission.

This rate is not available to existing steam service customers. The customer cannot transfer load from another site within the steam service territory in order to take service under this rate schedule. The customer must attest under oath that but for this tariff, the customer would not have added load within the Company's steam service territory.

RATE

Customer Charge

\$3.13 per day for each meter or service connection

Customer Demand Charge

\$.96115 per thousand pounds (Mlbs), per day, for all customer demand

R

The Company will calculate the average Mlbs per day for the current billing period. The customer's demand for the current billing period is the highest average Mlbs per day which occurred during the current or preceding 11 billing periods.

Energy Charge

The applicable energy charge is based on the length of time the customer is receiving service under the Ag3 rate schedule.

Months 1 to 60:	\$8.29054 per thousand pounds (Mlbs)
Months 61 to 120:	\$10.65720 per thousand pounds (Mlbs)
Months 121 to 180:	\$12.77155 per thousand pounds (Mlbs)

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Beginning with Month 181, the customer will be transferred from the Ag3 rate schedule to the Ag1 rate schedule.

The term month does not refer to a calendar month but shall mean the period between any two consecutive scheduled readings of the meters by the Company.

(Continued to Sheet No. 5.6)

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HIGH AND LOW PRESSURE SERVICE – ECONOMIC DEVELOPMENT RATE

RATE (Contd.)

Fuel Adjustment

The foregoing energy charge rates are based on a cost of fuel delivered in the Company's steam service plants of \$4.53026 per million Btu. Whenever the monthly cost of fuel is more or less than that cost, the energy charge rate per Mlb (1,000 pounds) of steam shall be correspondingly increased or decreased 1.048 cents for each one cent increase or decrease in the cost to the Company of one million Btu.

R
R

Minimum Charge

The monthly minimum charge shall be the customer charge or the minimum charge as stated in the service agreement, whichever is greater; plus the customer demand charge.

Late Payment Charge

A one percent (1%) per month late payment charge will be applied to outstanding charges past due.

CONDITIONS OF DELIVERY

- (1) A new customer subscribing to this rate schedule must execute a service agreement. The service agreement may not exceed 180 months. If a line extension is involved, the terms of the agreement will be determined by application of extension of service guidelines Section 201 and by recovery of the cost of the extension of service. A customer can terminate service under this rate schedule, without penalty, with 30 days' notice in writing to the Company. A customer that terminates service under this rate schedule will not be allowed back on the Ag3 rate schedule.
- (2) This rate schedule shall be effective on the first day after the date of the Public Service Commission of Wisconsin's approval of this tariff. Subscribing customers must have a signed service agreement with the Company in order to be eligible to start service on the Ag3 rate schedule.

(Continued to Sheet No. 5.6.1)

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HIGH AND LOW PRESSURE SERVICE – ECONOMIC DEVELOPMENT RATE

CONDITIONS OF DELIVERY (Contd.)

- (3) The customer shall, at their expense, install all equipment and materials necessary for the proper utilization of the steam furnished by the Company. All such equipment shall conform to the Company's rules and regulations. The customer's system shall be configured so that none of its energy requirements served under this rate can be transferred to service furnished under any of the Company's other electric or steam rates.
- (4) The customer must provide access to the Company's service valve on the customer's premises at all times or pay the Company the cost to install another service valve which will be accessible to the Company at all times.
- (5) The company shall not be liable for any damages sustained by the customer because of interruptions, deficiencies, or imperfections of steam service provided under this rate.

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WISCONSIN ELECTRIC POWER COMPANY

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area In City Of Milwaukee

Revision 13 Sheet 5.7
Amendment No. 101
Rate Schedule Ag 4

NON-FIRM SERVICE

AVAILABILITY

Available for steam service customers whose premises are located within the steam service territory for non-firm high-pressure or low-pressure steam service and who sign a service agreement. Minimum annual usage of 25,000 M lb is required.

RATE

Customer Charge

\$3.13 per day for each meter or service connection.

Customer Demand Charge

\$.96115 per thousand pounds (Mlbs), per day, for all customer demand

R

The Company will calculate the average Mlbs per day for the current billing period. The customer's demand for the current billing period is the highest average Mlbs per day which occurred during the current or preceding 11 billing periods.

Energy Charge

\$13.68778 per thousand pounds (M lbs.)

R

Fuel Adjustment

The foregoing energy charge rate is based on a cost of fuel delivered in the Company's steam service plants of \$4.53026 per million Btu. Whenever the monthly cost of fuel is more or less than that cost, the energy charge rate per M lb.(1,000 pounds) of steam shall be correspondingly increased or decreased 1.048 cents for each one cent increase or decrease in the cost to the Company of one million Btu.

R

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2017 Tax Cut-Deferred Tax Charge

See Sheet No. 4.2

Minimum Charge

The monthly minimum charge shall be the minimum monthly charge plus the minimum annual charge. The minimum monthly charge is the customer charge plus the customer demand charge. The minimum annual charge is the charge for steam applied to the customers minimum annual steam usage as stated in the contract.

(Continued to Sheet No. 5.8)

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NON-FIRM SERVICE

Late Payment Charge

A one percent (1%) per month late payment charge will be applied to outstanding charges past due.

CONDITIONS OF DELIVERY

- (1) Service under this rate may be refused if the Company believes the non-firm load will not provide adequate load reduction when the Company desires load reduction. The Company will notify the customer of the Company's refusal to provide service under this rate and the Company will inform the customer of the customer's right to ask for a Commission review of the Company's refusal of service.
- (2) Service under this rate shall be subject to suspension year-round, at the sole discretion of the Company for the purpose of meeting electric system or steam system needs, upon 3 hours advance notice to the customer. The customer shall be responsible for eliminating all steam load during periods of suspension. The Company shall endeavor to provide the customer with as much notice as possible prior to suspension of service, and will inform the customer as soon as possible regarding the resumption of steam service.
- (3) A new customer taking service under this rate must execute a service agreement. Terms and length of agreement to be determined by application of extension of service guidelines Section 201 and by recovery of cost of extension of service.
- (4) The customer shall, at their expense, install all equipment and materials necessary for the proper utilization of the steam furnished by the Company. All such equipment shall conform to the Company's rules and regulations. The customer's system shall be configured so that none of its energy requirements served under this rate can be transferred to service furnished under any other of the Company's other electric or steam rates.
- (5) The customer must provide access to the Company's service valve on the customer's premises at all times or pay the Company the cost to install another service valve which will be accessible to the Company at all times.
- (6) The Company shall not be liable for any damages sustained by customer because of interruptions, deficiencies, or imperfections of steam service provided under this rate.

(Continued to Sheet No. 5.9)

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(Continued from Sheet No. 5.8)

NON-FIRM SERVICE

CONDITIONS OF DELIVERY (continued)

- (7) The customer shall pay an additional sixty dollars (\$60) per M lb. of steam for unauthorized use of steam during a period of suspension of service ordered by the Company. The company, at its sole discretion, may waive the application of any penalty associated with any incidental usage during a period of suspension. **R**
- (8) The customer shall pay in advance of construction all costs estimated by the Company for facilities to service the non-firm load.
- (9) Should the customer, because of fire, strike, demonstrations, casualties, civil or military authority, insurrection or riot, the actions of the elements, or any other like causes beyond his control, be prevented from utilizing the steam service contracted for, the Company may prorate the annual minimum charge to reflect the period, provided that the customer notifies the Company in writing within six days of his inability to use said steam service, specifying reasons therefor.
- (10) The Company reserves the right to restrict non-firm service customers from converting to firm service depending on availability of steam generation and distribution system capacity.

100. RULES AND GENERAL INFORMATION PERTAINING TO STEAM SERVICE, DISTRIBUTION SYSTEM, METERS SERVICE CONNECTIONS AND PIPING

101. General

- (a) Steam service can be distributed only over a limited area. Steam losses in piping are generally constant for a given size, length, and design of main irrespective of the quantity of steam being distributed to customers. Steam mains are therefore, of necessity, confined to limited areas surrounding steam generating stations. Because of wide variations in steam service requirements, steam mains are not uniformly accessible on each street within the existing steam service territory. Steam service distribution piping is generally constructed underground, can be expensive, and when installed possess a definite maximum capacity. **R**

- (b) Service connections will be constructed, upon application, in accordance with the Steam Service Rules and Regulations of the Company, within the capacity of the steam generating facilities and distribution system's ability to deliver the service. The Company shall not be obligated to furnish service to new customers, or materially increased service to existing customers, except where such additional service is available from the Company's existing piping, and where the quality of service furnished to existing customers will not be impaired. **R**

- (c) Failure to comply with the Steam Service Rules and Regulation of the Company may seriously affect the service furnished other customers. The Company may refuse connection or suspend service to such customers who fail to comply with these rules and regulations.

- (d) The Company will activate steam service only upon the written request of the customer. Steam will be turned off only upon request of the customer or only in accordance with the disconnect procedure. The Company assumes no liability for injuries or damage, resulting to persons or property on customer's premises, caused by turning steam into, or off of, customer's piping system. **R**

(Continued to Sheet No. 7)

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(Continued from Sheet No. 6)

101. General, (continued)

- (e) All service agreements accepted by a Company representatives from prospective customers for steam service will be accepted and become effective only subject to the operation of all the Steam Service Rules and Regulations of the Company. Where such customers are not located adjacent to existing piping, such service agreements are contingent in any event upon the piping being extended as necessary to reach such customers in accordance with these rules and regulations. **R**

- (f) The Company will use reasonable diligence to provide an uninterrupted and regular supply of service, but it shall not be liable for interruptions, deficiencies or imperfections of service. The Company may temporarily suspend the delivery of service when necessary for the purpose of routine maintenance, making repairs, changes or improvements on any part of its distribution system. Whenever it is possible to anticipate such interruptions, they shall be made at a time that least affects service to the customer as a whole. **R**

WISCONSIN ELECTRIC POWER COMPANY

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area In City Of Milwaukee

Revision 1 Sheet 8
Amendment No. 79

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102. TYPES OF SERVICE AND TERRITORY IN WHICH IT IS AVAILABLE **R**
- (a) High pressure and low pressure steam service furnished by the Company is available throughout the year. The existing service territory is served with either high pressure or low pressure steam, but generally, both services are not available in all areas. **R**
- 102.1 High Pressure Service
- (a) High pressure steam service is available, but may be limited by the capacity of the pipe and the location within the service territory. Service connections are made subject to the rules governing extension of steam service lines. **R**
- (b) Installation of all piping and service connections shall be subject to rules governing the extension of steam service lines. **N**
- (c) The Company does not guarantee any specific maximum or minimum pressure for high pressure steam. It endeavors, however, to avoid a rise above 200 pounds per square inch (p.s.i.) or a drop below 90 p.s.i. gauge pressure at customer's service valve. **R**
- 102.2 Low Pressure Service
- (a) Low pressure service is furnished at pressures sufficient to cause the steam to flow suitably for use in space heating devices at the point of lowest pressure on the distribution system. Pressures delivered to customers will be affected by the loading on the system, and will normally be between 1 pound and 25 p.s.i. gauge pressure. Steam furnished is generally not superheated and the Company does not guarantee to limit the moisture content. **R**
- (b) Installation of all piping extensions and service connections shall be subject to rules governing the extension of steam service lines. **R**
- (c) Low pressure service is generally available to buildings located within the service territory as shown on the following map and to buildings located outside this service area which abut thereto. **R**

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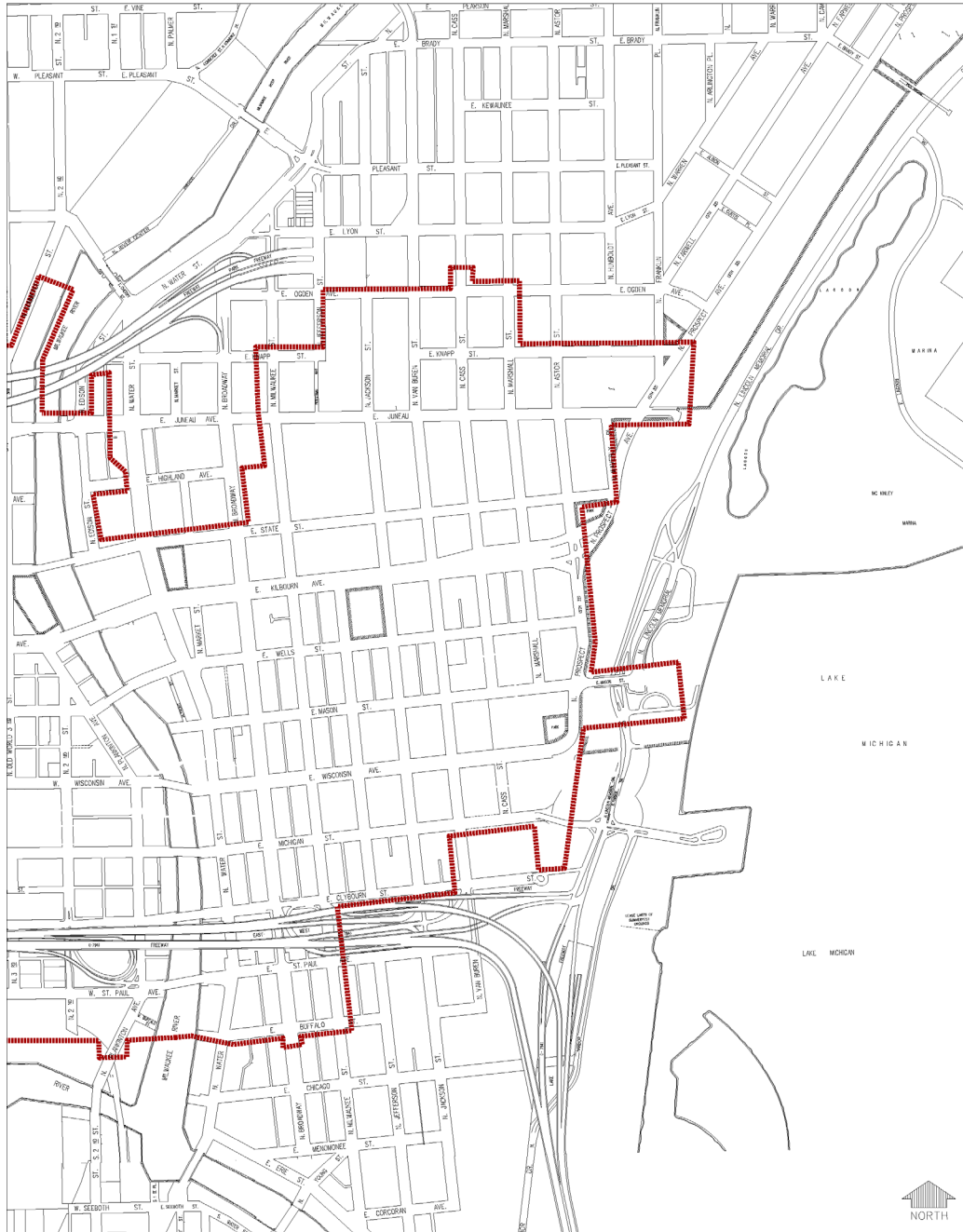
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WISCONSIN ELECTRIC POWER COMPANY

Revision 2 Sheet 9
Amendment No. 91

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area -- East Of River In City Of Milwaukee

R



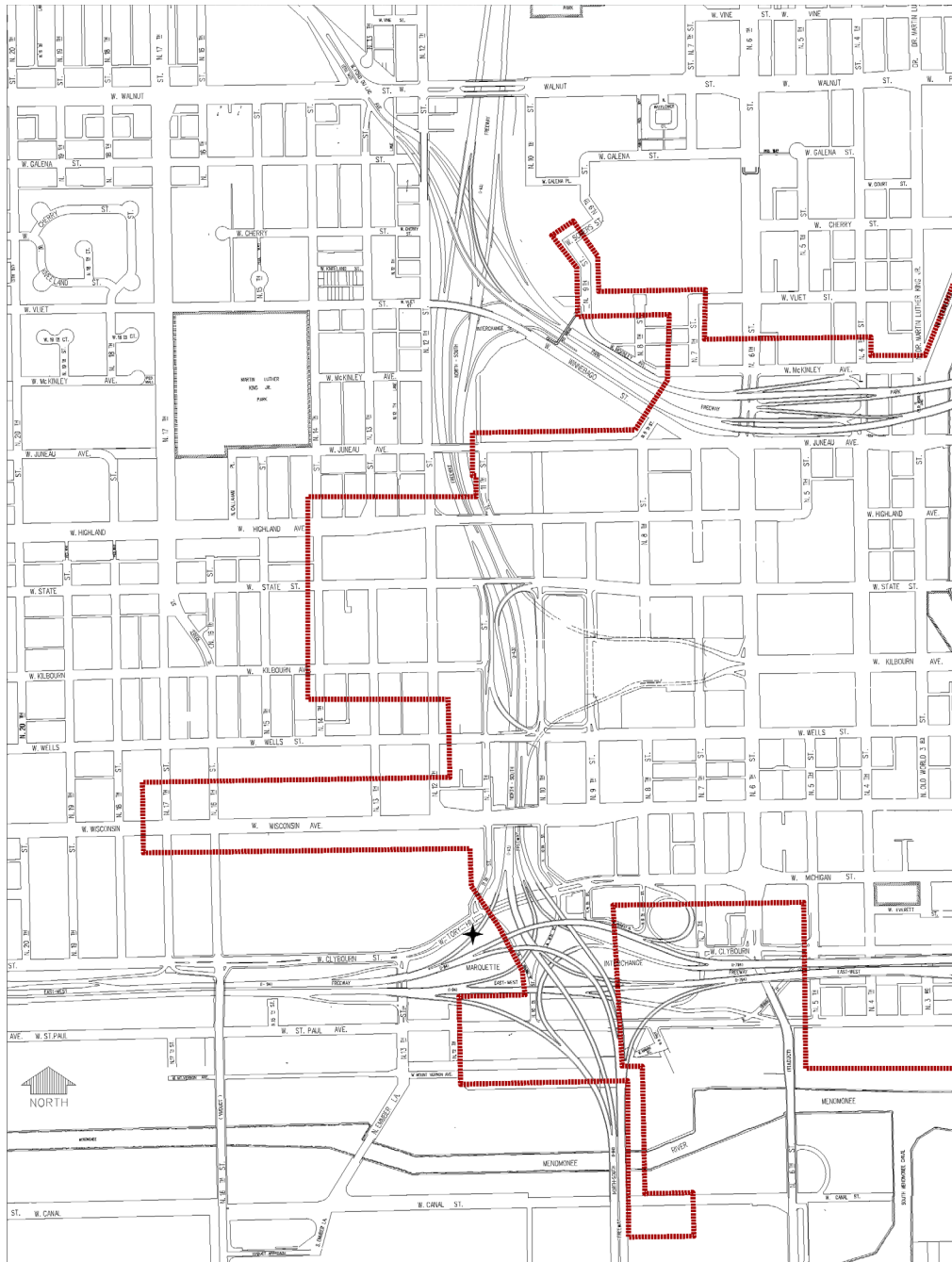
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Amendment No. 91

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area -- West Of River In City Of Milwaukee

R



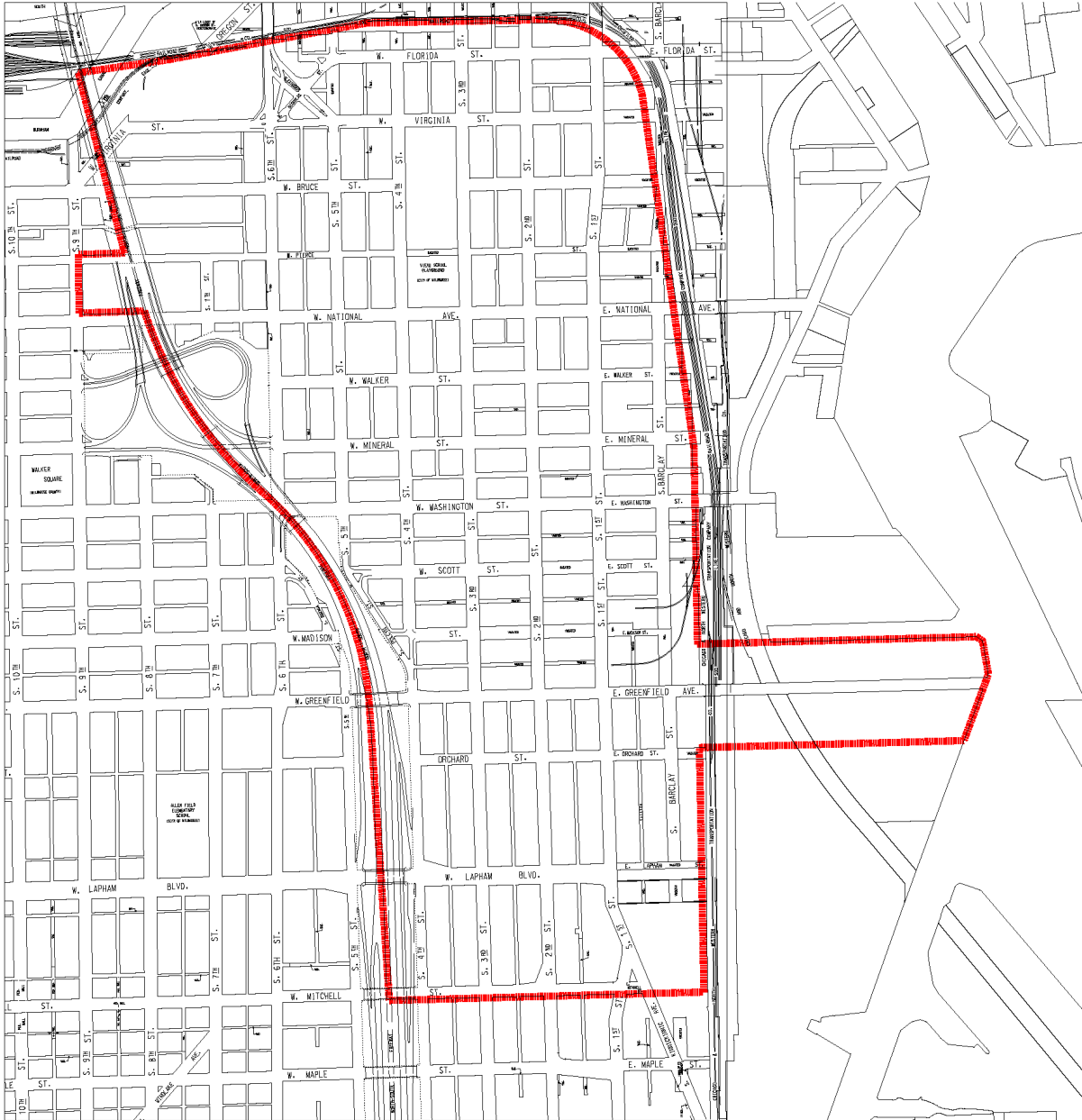
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Amendment No. 90

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area -- Southern In City Of Milwaukee

R



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103. SERVICES

- (a) The Company shall furnish the meter, install and maintain the necessary service valves and the underground service connection (lateral) from the street piping to a point not more than two feet inside the customer's building or inside the customer's property line if the building is set back. Unless the customer indicates in writing to the Company that the customer wishes to be responsible for maintenance of the underground service lateral, all necessary repairs and replacements on such steam service line will be made by the Company at the expense of the customer. The rates the Company charges for such maintenance shall be consistent with the prevailing rates in the area of similar services.
- (b) Only one service connection for each class of service and for each separate premises will be furnished by the Company. Where premises or building is occupied by a number of customers which are to be metered separately, the customers are required to provide separate piping to the Company's service valve or, where this is not practical, customers may provide an extension from the Company's service valve with individual branches. A secondary service valve will be located not more than two feet inside each customer's premises. Such extension will be operated as a part of the Company's service connection as long as it is maintained and properly insulated, without expense to the Company, and that secondary service valves remain accessible and subject to the control of the Company.
- (c) The customer shall advise the Company in writing of any contemplated changes in their installation, so that it may inspect the new installation and provide a meter and service of proper capacity. Failure to so advise the Company may result in an impairment or interruption of service and the customer shall be liable for any loss to the Company or any damage to the Company's equipment.
- (d) The Company shall, when possible, install piping and service so as to drain the water of condensation in such piping away from the Company's service valve in the customer's premises. If it is impracticable to install piping and services so as to drain away from the service valve, the Company will, if necessary, provide a drip and trap for removing water of condensation on customer property. The customer will be billed for such condensation.

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104. METERING

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- (a) The Company, at its option, shall meter the steam delivered to a customer by means of an integrating steam flow meter or a condensate meter, depending on the customer's steam requirements, installation and use of steam.

104.1 Integrating Steam Flow Meters

- (a) Where needed, the customer shall supply a dedicated source of electric service at 120 volts with sufficient capacity to operate the steam flow meters. The Company shall connect electric service to the steam flow meter. **R**
- (b) Sufficient space shall be allowed in customer's building piping for straight pipe installation normally equivalent to twenty diameters of service pipe upstream from the meter and five diameters of service pipe downstream from the meter.
- (c) The customer shall connect his piping system to the Company's service valve and meter. The water of condensation shall belong to the Company. If the Company initially elects to recover its condensate, it shall be the responsibility of the customer to arrange to return the condensate to a point or points designated by the Company. If the Company initially elects not to recover its condensate, it shall be the customer's responsibility to arrange for disposal of the condensate in accordance with municipal and state plumbing and drainage codes. If the Company later elects to recover the condensate, connections from the customer's discharge system to the Company's return pipe shall be the responsibility of the Company, and the customer shall permit reasonable access and provide necessary easements to enable the Company to effect such recovery.

104.2 Condensate Meters

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- (a) The Company shall not be obligated to serve any equipment or device which draws unmetered steam from its system without returning the condensation of such steam to a condensate meter. Where any such equipment is found to be operating on the premises of a customer and, in the Company's judgment, the device and the method of its use are such that the use of steam can be estimated with reasonable accuracy, then such estimated use of steam for such period of time as the device has been or will continue to be used shall be added to the use of steam registered on customer's meter. Condensate diverted from flowing through the condensate meter shall be paid for on the basis of a Company estimate of the total condensate from the steam furnished until diversion is rectified.
- (b) The customer shall supply and install any cooling coils and other equipment necessary to cool the water of condensation sufficiently to permit accurate condensate metering and to avoid vapors arising noticeably from water of condensation discharged from the meter. Customer shall also provide and install a condensation receiver tank of sufficient size to handle all condensate returns at peak load conditions, from which condensation will be piped direct to the condensate meter. The water of condensation shall belong to the Company, but the Company may elect to have such water discharged to the sewer on the customer's premises.
- (c) The customer shall connect their piping system to the Company's service valve and meter or meters. The customer shall provide, install and connect the necessary discharge pipe from the meter or meters to customer's building sewer system or the Company's return pipe where such is used. When such discharge piping requires connection to customer's building sewer system, a continuous connection shall be provided with the necessary trap, funnel, etc., in accordance with the municipal and state plumbing and drainage codes. The customer may, at their own expense, install a steam separator and trap on the customer's side of Company's service valve, and the condensation so removed by customer's trap shall be piped to the catch basin, or to Company's return line at the option of the Company, and such condensation shall not pass through the customer's meter.

105. BUILDING PIPING

- (a) The customer shall provide a suitable place for the Company's service valve and meter, which shall be freely accessible to the Company at all reasonable times for inspection, repair or removal, and meter reading. The customer shall be responsible for the Company's meter, service valve and connections and shall not permit anyone other than an agent of the Company or a person otherwise lawfully entitled, to have access to any of the Company's equipment and materials. The customer shall be liable and reimburse the Company for all damage to the aforementioned facilities on the customer's premises, caused by any act or neglect of the customer, or any unauthorized person permitted access to the Company's equipment and materials. The customer shall supply and install all piping, valves, fittings, radiation, traps, including a suitable pressure relief valve and relief valve discharge pipe where a relief valve is required by state or municipal code, and other equipment required to receive, transmit and utilize in a safe and proper manner the steam service supplied by the Company. The equipment so furnished by the customer shall be subject to the approval of the Company, with respect to its effect on the Company's service and the accuracy of measuring the quantity of steam supplied.

(Continued from Sheet No. 13)

200. EXTENSION OF STEAM SERVICE

201. Extension of Steam Service

- (a) The extension of the distribution system piping to serve a new customer(s) piping is defined as including all of the additional facilities necessary to connect and serve such customer(s). The investment in such facilities shall include all costs associated with the installation of piping, service connections, service valves, meters and the acquisition of land and easements, if such are required.
- (b) Steam piping extensions and service connections for new customer(s) will be subject to the limitations of the steam generating capacity and existing steam piping. Extensions are also made subject to the approval of the municipality for necessary street openings and, if necessary, approval of the Public Service Commission of Wisconsin when such extensions are either outside the existing service territory or if the magnitude of costs requires such approval.
- (c) The customer(s) will pay in advance to the Company the estimated cost to extend its distribution piping system. The estimated cost will include any costs resulting from municipal ordinances which may dictate the method of installing steam piping. The estimated cost shall be reduced by an average embedded cost equal to \$25.00 per 1,000 pounds of steam. The customer(s) will then nominate a minimum annual contractual usage on which the average embedded cost will be based, and will sign a service agreement with the company for such minimum usage for a length of time that permits the company to recover the costs associated with the extensions of service. If the customer terminates the service agreement prior to the date of termination as set forth in said service agreement, the customer will pay to the Company a cancellation charge equal to the minimum annual contractual usage for the months/years remaining in the service agreement multiplied by the energy charge for steam, including any applicable fuel cost adjustment charge. The Company will retain ownership of the extension of service. The Company reserves the right, at its sole discretion, to revise its service agreement should estimated construction costs be materially impacted by a customer change to the scope or route of their project after installation has begun, or by unforeseen site conditions encountered during the installation.
- (d) Developers and sub dividers who make a development ready for steam, shall pay, in advance of construction, the total estimated cost to extend the steam distribution piping system. The estimated cost will include any costs resulting from municipal ordinances which may dictate the method of installing steam piping. The developer or sub divider may receive a refund as customer(s) are connected to the extended distribution system. The refund, if any, shall equal the amount by which the average embedded cost applicable at the time the extension was installed or the current average embedded cost, whichever is greater, exceeds the estimated cost of any additional distribution facilities required for the new customer. If the estimated cost of the additional distribution facilities exceeds the average embedded cost, no refund is due the developer or sub divider and the new customer will be required to pay an installation charge, as provided in Section 201(c).

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(Continued to Sheet No. 15)

Issued: 12-27-24

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PSCW Authorization: Docket No. 5-UR-111 Order dated 12-19-24

(Continued from Sheet No. 14)

201. Extension of Steam Service, (continued)

- (d) (cont.) The connecting customer(s) must nominate a minimum annual contractual usage on which the average embedded cost will be based, and will sign a service agreement with the company for such minimum usage for a length of time that permits the company to recover the costs associated with the extensions of service. If the customer terminates the service agreement prior to the date of termination as set forth in said service agreement, the customer will pay to the Company a cancellation charge equal to the minimum annual contractual usage for the months/years remaining in the service agreement multiplied by the charge for steam, including any applicable fuel cost adjustment charge. The developer or sub divider shall receive refunds, if any, for five years from that installation date. In no case shall the developer or sub divider receive funds in excess of the original charge. The Company will retain ownership of the extension of service.
- (e) In the event that the Company shall refuse to extend its distribution system because of system limitations or economic considerations, the Company shall provide the customer the reasons for such refusal. The customer will be informed of the right to ask for a review of the refusal by the staff of the Public Service Commission of Wisconsin.
- (f) Where the Company installs piping larger than necessary for connecting new customer(s) and an additional customer(s) is connected to this piping extension within four years from the date steam service is available, the Company may reallocate the cost of that extension between the original customer(s) and additional customer(s) on the basis of the steam delivery capacity required by each.

In no case will the sum of the contributions exceed the cost of the original main extension. If, as a result of the contribution from such additional customer(s), a refund is due the original customer(s), such refund shall not exceed the amount originally contributed by them. In no case will a customer pay an amount greater than the current cost of providing service on an isolated basis.
- (g) The Company reserves the right to further extend its distribution system piping at any time without procuring the consent of the customer(s) from whom the original extension was made. The Company shall have the privilege of connecting any of its present customers, now receiving service from its existing distribution system, to such extension without obligation to refund any portion of prior contributions to the customer(s) for whom an extension has been made.
- (h) Modifications or relocations of service piping required by, but not limited to, construction, remodeling or removal of the customer's service piping will be completed by the Company and charged to the customer.

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(Continued to Sheet No. 16)

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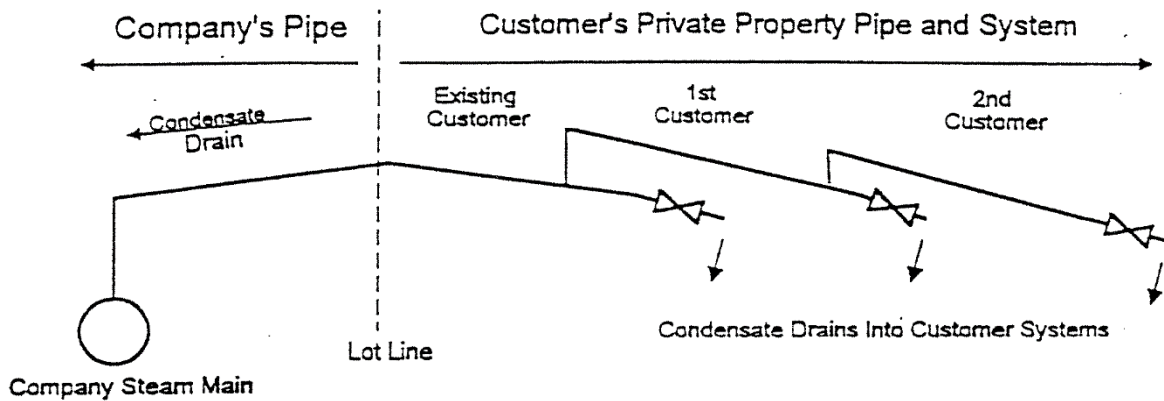
PSCW Authorization: Docket No. 05-UR-107 Order dated 12-23-14

(Continued from Sheet No. 15)

201. Extension of Steam Service, (continued)

(i) The Company shall not be required to extend piping or install service connections between November 1 and April 30 unless due recognition is given to increased costs of construction during this period. The Company shall not be required to start construction of the new facilities prior to the time the premises to be served have been piped and equipped to use steam service in accordance with these rules and regulations or prior to the time the customer(s) have entered into contracts for the installation of such piping and equipment. R

(j) Steam service extensions to a customer, or customers are normally installed with the high point at the property line. Condensate formed in the service piping from the street to lot line drains back to the Company's system whenever possible. Condensate formed in private property piping from the property line to the customer's premises is drained into the customer's system and added to their bill. Where there is a private property pipe extension from an existing customer, steam used and metered by the customer or customers in this extension shall be added to the customer or customer's that this steam extension serves. Such excess condensation shall be added to the customer, or customer's, monthly steam use in computing the customer's bill. See the following sketch: R



(k) Where the normal installation cannot be made and the private property pipe drains into the Company's system, the condensate in the private property pipe shall be metered or estimated by the Company and added to the customer's monthly steam used in computing the bills for service. Conversely, where the Company's pipe drains into the customer's system, the condensate in the Company's pipe shall be metered, or estimated by the Company, and subtracted from the customer's monthly steam used in computing the bills for service, if a drain and trap is not installed to eliminate condensate drainage to the customer's system. R

(Continued to Sheet No. 17)

(Continued from Sheet No. 16)

201. Extension of Steam Service, (continued)

- (l) Private property piping is that pipe from the lot line extending into the customer's premises and it is the responsibility of the customer, or owner of the premises, not to allow leaks to occur and to properly maintain and insulate the pipe. The Company reserves the right to discontinue service to private property piping not properly maintained. All costs associated with maintaining service through a private property extension are the responsibility of the customer. Private property extensions are shown on company system maps. **R**

At the customer request, the Company will repair leaks on private property extensions and charge the customers.

300. RULES GOVERNING ACCOUNTING PROCEDURE

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301. Contracts – General

- (a) All customers are required to execute a written service agreement. The service agreements required are specified in the rate schedules and main extension rules. In general, contracts are automatically extended at the end of their terms under conditions stated in the contract.
- (b) Customers for whom unusual investment in construction or equipment is necessary may be required to execute special long-term service agreements.
- (c) A service agreement taken by a Company representative from a prospective customer for service from a proposed piping extension, within the Company's service territory, shall be accepted by the Company, contingent upon the Company's piping being extended to reach such customer in accordance with the Company's steam service extension rules and its ability to obtain the necessary approval of the city authorities to open the streets.

302. Discontinuance of Service

- (a) A customer receiving service under a service agreement which specifies an annual minimum charge, who discontinues service prior to the expiration of his contract, shall pay the remaining minimum charges provided in that contract unless a successor assumes the obligation.
- (b) A customer who is not a party to a guaranty service agreement under Section 201, and who discontinues service prior to the expiration of the initial term of their service agreement for service, shall pay the minimum bills specified in the applicable rate for the remainder of the term. The charges specified above will not be made if,
 - (1) The premises are promptly reoccupied by a new customer,
 - (2) The customer moves to a new location and continues to use the same type of service or,
 - (3) The customer is unable to continue to use service because of fire, insurrection, riot, action of the elements, civil or military authority or any other like causes beyond his control.
- (c) A customer shall not receive a reduced minimum charge for temporary disconnection of service. If reconnected within 12 months of disconnection, the customer shall also pay the reconnection charge as specified in Section 306.3.

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303. Responsibility for Use of Service

- (a) A customer failing to notify the Company when discontinuing service shall be responsible for the payment for all service used, as determined by the Company, up to the time premises are occupied by a successor customer.
- (b) A customer using service, without first making application therefore, shall be responsible for the payment for all service used, as determined by the Company, from the time the premises were vacated by the preceding customer.
- (c) If service is disconnected by one customer and resumed by another on the same premises without notice to the Company by either customer, then each customer shall be responsible for the payment of only their share of all service used, as determined by the Company.

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304. Payment Procedure

- (a) Bills will be due and payable on or before the due date specified on the bill.
- (b) Payments received by mail will be considered as paid by the due date when the payment is received on or before the due date shown on the bill.
- (c) Bills may be paid at authorized pay stations. A convenience fee may be charged by the third party processing the payment at the authorized pay station. The Company will not be responsible for payments made to unauthorized pay stations. **R**
- (d) A late payment charge will be applied to bills which are not paid by the specified due date on the bill. The late payment charge will be applied under the following conditions:
 - (1) The charge will be applied no sooner than 20 days after the mailing date of the bill.
 - (2) The amount of the charge will be as specified in the utility service rate schedules.
 - (3) The charge will be applied to all customer classes and rate classifications.
 - (4) The charge will not be waived if it was properly applied.
- (e) A \$15.00 charge will be made for processing checks that have been returned for insufficient funds, and further, the Company shall pass through to the customer (in addition to the processing fee) any actual bank charges incurred or imputed by the Company which arise from the check being returned to the Company. **R**

305. Credit Requirements

305.1 Deposits for Steam Service

- (a) Whenever the credit standing of an applicant for service is not satisfactory to the Company, they may be required to deposit a sum not exceeding the estimated gross bills for service for any two consecutive months selected by the Company. **R**
- (b) The deposit will be refunded after twenty-four consecutive months of prompt payment, if the customer's credit standing has become satisfactory to the Company. Payment shall be considered "prompt" if it is received prior to the issuance of a notice of disconnection of service.
- (c) A new or additional deposit may be required, upon eight days' written notice of the need for such deposit, if the customer's credit standing has become unsatisfactory to the Company or, if the existing deposit has become inadequate to cover two months' bills. Deposits for existing accounts will not exceed the highest actual gross bill for any two consecutive months within the preceding twelve-month review period as determined by the Company.

305.2 Conditions of Deposit

- (a) Deposits will bear interest at the rate determined annually by the Public Service Commission. When refunds are made, interest will be payable from the date of deposit to the date of the refund or discontinuance of service, whichever is earlier. **R**
- (b) Deposits refunded prior to termination of service will be refunded by check, unless the customer and the Company agree to a credit on the customer's regular bill.
- (c) Deposits refunded upon termination of service will be applied to unpaid final bill charges and the balance, if any, will be refunded.

(Continued to Sheet No. 23)

Issued: 1-26-06

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PSCW Authorization: Order dated 1-26-06 in Docket No. 05-UR-102

(Continued from Sheet No. 22)

305.2 Conditions of Deposit (continued)

- (d) The Company will explain in writing to the customer the reason for the request for a deposit or guarantee. **R**
- (e) Service to any customer who fails to comply with these requirements may be disconnected upon 10 days' written notice. **R**
- (f) Where a customer is disconnected for failure to established credit, the customer will not be charged for reconnection if, at a later date, his credit is established and he is given service.

305.3 Guarantors

- (a) The Company may accept, in lieu of a cash deposit, a guaranty agreement signed by a guarantor whereby payment of a specified sum, not exceeding the cash deposit requirement, is guaranteed, provided the credit standing of the guarantor is satisfactory to the Company.
- (b) The term of such guaranty agreement shall be for no longer than one year for a residential customer, or two years for a commercial customer, but it shall automatically terminate after the customer has closed his or her account with the utility, or at the guarantor's request upon thirty days' written notice to the Company. **R**
- (c) Upon termination of a guaranty agreement, or whenever the Company deems the same insufficient as to amount or surety, a cash deposit, or a new or additional guaranty may be required upon 20 days' written notice to the customer. **R**
- (d) The Company will mail the guarantor copies of all disconnection notices sent to the customer whose account was guaranteed, unless the guarantor had waived such notice in writing. **R**
- (e) Service to any customer who fails to comply with these requirements may be disconnected upon 10 days' written notice. **R**

305.4 Special Practices and Limitations

- (a) When a prospective or present customer is unable to furnish either the required cash deposit or a satisfactory guaranty, or when the customer's business is of a hazardous or temporary nature, the Company may, at its option, bill such customer on a basis of less than one month with a corresponding modification of its credit requirements and collection practices.
- (b) The above rules place no limitations upon deposits or guaranties required in connection with contracts covering main extensions or equipment.

WISCONSIN ELECTRIC POWER COMPANY

Revision 1 Sheet 25
Amendment No. 79

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area In City Of Milwaukee

306. Collection Procedures

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306.1 General

- (a) Steam service accounts are due and payable on or before the due date specified on the bill. Accounts which remain unpaid after the date are considered in arrears and shall be deemed delinquent for collection purposes 21 days after issuance of the bill.
- (b) A current bill considered for collection action is defined as including all charges up to the time collection action is started.

306.2 Collection Action

- (a) Collection action will be taken on any steam service account on which one or more bills are in arrears in excess of the amount most recently designated as the collection action limit for the class of service involved. The arrears for service accounts may cover a period of more than one month before collection action is started, except as hereinafter provided.
- (b) When collection action is required, the following steps shall be taken:
 - (1) A written notice of disconnection will be sent to the customer 10 calendar days prior to the first date of the proposed disconnection. **R**
 - (2) If the delinquent charges remain unpaid at the end of the above notice period and satisfactory arrangements for payment have not been made, service may be discontinued, without further notice, on or before the 20th calendar day after the mailing date of the written notice of disconnection by the Company. **R**
 - (3) If service is not disconnected during the above prescribed period, a subsequent notice shall be left on the premises, not less than 24 hours nor more than 48 hours, prior to disconnection.

Disconnection notice will be given on a form approved by the Public Service Commission of Wisconsin shown in Section 306.4. **R**

(Continued to Sheet No. 26)

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PSCW Authorization: Order dated 1-26-06 in Docket No. 05-UR-102

(Continued from Sheet No. 25)

306.2 Collection Action (continued)

- (c) Customers whose accounts are subject to collection action may defer or avoid disconnection of service by making a payment, within the period specified in the disconnection notice, in an amount sufficient to reduce the arrears below the collection action limit, or by making one of the following arrangements:
 - (1) An agreement with the Company for extension of time for a specific period.
 - (2) An agreement with the Company for payment of the arrears by installments added to the regular monthly bills for service.

- (d) In certain circumstances the Company may begin collection action regardless of the amount or period of arrears. Some of such circumstances are as follows:
 - (1) When service arrears are being billed in accordance with an installment agreement and the current month's bill and/or the installations are in arrears.
 - (2) When several accounts for one customer at the same location are in arrears, and one of these accounts is in arrears in excess of the collection action limit in force.
 - (3) When a customer whose service has been disconnected for non-payment or, who has unpaid arrears charges from a previous address, has made satisfactory arrangements for reconnection but is unable to pay the delinquent bills. In such cases, the Company may conduct collection action on any additional arrears, regardless of the amount or period of arrears.
 - (4) When a customer's service account has been paid in an irregular manner and his credit standing does not permit extension of credit to an amount equal to the collection action limit.

306.3 Reconnection Fees for Steam Service Only

Reconnection fee is \$84 during regular work hours
Reconnection fee is \$152 after regular work hours and on Saturdays
Reconnection fee is \$179 on Sunday and holidays

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Regular work hours are defined as Monday through Friday, 8:00 a.m. to 5:00 p.m., not including those days designated as company holidays or legal holidays for New Year's Day, Memorial Day, Independence Day, Labor day, Thanksgiving Day, and Christmas Day.

Where one or more classes of service on the same premises have been disconnected for nonpayment of arrears, service shall be restored only upon satisfactory arrangement of payment of arrears and re-establishment of credit. The customer will also be billed the applicable reconnection fee.

306.4 Disconnection Notice - Residential

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Your account is past due!

Disconnection Notice

If you purchase natural gas, electric or steam service from We Energies, any of these services may be disconnected.

¡ADVISO DE DESCONEXIÓN!
¡Favor de solicitar ayuda de un traductor inmediatamente!

Please call: **800-842-4565**
Or the phone number listed on your bill.

Payment Options

Payment Arrangements: If you cannot pay your bill in full, you may be eligible for a payment arrangement.

Pay Stations: You can pay your energy bill in-person. Contact us to find the pay station location nearest you.

Credit Card Payments: You can pay your energy bill by credit card 24 hours a day using your touch-tone phone by calling 888-823-2943. A convenience fee will be charged. Some restrictions may apply.

Automatic Pay Plan (APP): When your bill is paid in full, you may be eligible for APP. Once enrolled in APP, your full balance can be paid automatically through your designated bank account. Our APP can help you make on-time payments every month.

Contact Us

Please contact us immediately to make a payment and a payment arrangement if your household has an infant, young child, elderly person, someone with developmental/ mental disabilities, someone who is seriously ill or someone using a life-support system.



Medical or Protective Services Emergency

If you have a medical emergency or protective services emergency, we may postpone your service disconnection up to 21 days. You will need to provide proof that your household situation is considered a medical emergency or protective services emergency. This proof can be a statement from a licensed physician, or a notice from a public health, social services or law enforcement official, which identifies the emergency condition or situation that exists in your home and specifies the period of time during which disconnection will aggravate the circumstances.

Servicemembers Civil Relief Act

If you or your spouse is called to full-time active military service, you may apply for shut-off protection. You must provide verification of active duty status.

Service Reconnection

When we receive payment of all past-due charges or when you make a payment and a payment arrangement, we will schedule the reconnection of your energy service the next available business day. There will be an additional charge for reconnection, and an adult may need to be home.

Energy Assistance

Contact your County Social Service Agency for eligibility requirements and other information on funds available to help pay your residential energy bill.

Appeal Process

If you are disputing the grounds for disconnection, please contact us. We will investigate your inquiry. If you are not satisfied, you may contact the Public Service Commission of Wisconsin at 800-225-7729 or the Michigan Public Service Commission at 800-292-9555* and ask for an informal review of the situation.

*Michigan customers who are still not satisfied may request a hearing with a utility hearing officer before the date of proposed disconnection of service. However, you must pay that portion of the bill not in dispute within 10 days after such request. You have the right to represent yourself during the complaint process or be represented by counsel or any other person of your choice.

we-energies.com



WE 190223-01-LS-XS-2008
1259

190223

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306.4 Disconnection Notice - Commercial

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Your account is past due!

Disconnection Notice

If you purchase natural gas, electric or steam service from We Energies, any of these services may be disconnected.

¡ADVISO DE DESCONECCIÓN!
¡Favor de solicitar ayuda de un traductor inmediatamente!

To avoid service disconnection, payment of all past-due charges must be paid immediately. You may be eligible to negotiate a payment arrangement as an alternative to disconnection.

Payment Options


Pay Stations: You can pay your energy bill in-person. Contact us to find the pay station location nearest you.

Credit Card Payments: You can pay your energy bill by credit card 24 hours a day using your touch-tone phone by calling 888-823-2943. A convenience fee will be charged. Some restrictions may apply.

Automatic Pay Plan (APP): When your bill is paid in full, you may be eligible for APP. Once enrolled in APP, your full balance can be paid automatically through your designated bank account. Our APP can help you make on-time payments every month.

Online Bill Payment: Once your account is current, you can enroll in our online bill payment program. This free service allows you to view and pay your energy bill online anytime. Visit we-energies.com to learn more.

For more information on the payment options listed above, contact our Business Center from 8 a.m. to 5 p.m., Monday through Friday, at 800-714-7777.



Medical or Protective Services Emergency

Contact us if your business has an attached residential dwelling and there is a threat to health or safety due to age, disability or use of life support. We may postpone your service disconnection for up to 21 days if a medical emergency or protective services emergency exists in the household. You will need to provide proof that the household situation is considered a medical emergency or protective services emergency. This proof can be a statement from a licensed physician, or a notice from a public health, social services or law enforcement official, which identifies the emergency condition or situation that exists in your home and specifies the period of time during which disconnection will aggravate the circumstances.

Servicemembers Civil Relief Act

If you or your spouse is called to full-time active military service, you may apply for shut-off protection. You must provide verification of active duty status.

Service Reconnection

When we receive payment of all past-due charges, we will schedule the reconnection of your energy service the next available business day. If your service is disconnected, you may be assessed a disconnection and/or reconnection fee. An adult may need to be present for reconnection.

Appeal Process

If you are disputing the grounds for disconnection, please contact us. We will investigate your inquiry. If you are not satisfied, you may contact the Public Service Commission of Wisconsin at 800-225-7729 or the Michigan Public Service Commission at 800-292-9555* and ask for an informal review of the situation.

* Michigan customers who are still not satisfied may request a hearing with a utility hearing officer before the date of proposed disconnection of service. However, you must pay that portion of the bill not in dispute within 10 days after such request. You have the right to represent yourself during the complaint process or be represented by counsel or any other person of your choice. The disconnection of your service will be postponed pending the resolution of your complaint.

we-energies.com



190034

WE-190034-01-LD-XL-100K
1904

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WISCONSIN ELECTRIC POWER COMPANY

Volume 18 – Steam Rates, Rules and Regulations
Steam Service Area In City Of Milwaukee

Revision 1 Sheet 30
Amendment No. 94

307. Billing Procedure

307.1 General

- (a) Meters shall be read and bills rendered monthly. The Company does not guarantee to read meters and render bills for calendar months nor on specified dates, but it shall endeavor, as far as practicable, to maintain the same billing schedule from month to month.
- (b) Generally, the term month does not refer to a calendar month but will mean the period between any two consecutive scheduled readings of the meters by the Company **N**
- (c) Whenever a meter, either upon complaint or routine test, is found defective or to have an average error in the operating range of more than 4%, the Company shall make an adjustment of the bills for service based upon such information or data as are available. Adjustments for fast meters shall be made for a period equal to one-half the time elapsed since the meter was installed, or since the last previous test, whichever is later. For stopped meters or meters showing obvious errors, adjustment shall be made on the basis of meter registrations prior to, or subsequent to, observation of stoppage or error. Except as provided above, no adjustment for slow meters shall be made. **R**
- (d) The Company shall not be responsible nor liable for any damage, loss, or injury caused directly or indirectly by defects in the piping on the customer's premises or by suspension of service for either nonpayment of service bills or failure to establish and maintain credit. **R**

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Effective: For service furnished on and after 1-1-15

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307.2 Initial and Final Billing

- (a) **Initial Billing of New Customers**
When service has been used for one or more days prior to the first scheduled meter reading date, the charges for service on the initial bill shall be prorated based on the actual number of days service was connected. This is applicable to the customer charge and/or minimum charge.
- (b) **Final Billing for Customers Discontinuing Service**
When service has been discontinued between regular scheduled meter reading dates, the charges for service on the final bill shall be prorated on the same basis as described in Section 307.2 (a) for initial billing.

R

307.3 Budget Billing

- (a) Any customer whose steam service is used primarily for residential living may, upon request and subject to the approval of the Company, have bills rendered under a budget billing basis. Customers with arrearages are required to sign a deferred payment agreement for their arrears to be eligible for budget billing.
- (b) At the time a customer applies for budget billing and also at the completion of each plan year, the Company shall calculate a monthly budget payment based on estimated consumption and current applicable rates. The budget billing service year begins at the point the customer first signs up for budget billing. The budget billing amount is reviewed after six months.
- (c) Monthly billings shall be in equal amounts for the twelve months of the plan, unless changes in usage by the customer require adjustment to the monthly amount. An adjustment to the monthly budget amount shall be made automatically beginning with the seventh month with the objective that the under billed or over billed balance for the budget year is one month's budget amount or less.

In the twelfth or settlement month, if a customer has an under-billed (debit) balance, that balance will be rolled into and made a part of the next budget billing year's monthly installment amount; or, at the customer's option, will be paid in full or on a deferred basis.

In the twelfth or settlement month, if a customer has an over-billed (credit) balance, that balance will be applied against the customer's account, or at the customer's option, rolled into and made a part of the next budget billing year's monthly installment amount; or, a refund will be made.

(Continued to Sheet No. 32)

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(Continued from Sheet No. 31)

307.3 Budget Billing (continued)

- (d) Customers shall be notified of adjustments to their monthly budget amount through either a bill insert or message on the bill. When an adjustment is made to a budget payment amount, the customer will be informed of the adjustment at the same time the bill containing the adjustment is rendered. **N**

- (e) Customers who have arrearages shall be allowed to establish a budget payment plan by signing a deferred payment agreement for the arrears. The deferred payment amount is not subject to the late payment charge. However, budget payment plans shall be subject to the late payment charge. In addition, if a budget payment is not paid, the customer shall be notified with the next billing that if proper payment is not received subsequent to this notification, the next regular billing may effectuate the removal of the customer from the budget plan and reflect the appropriate amount due. **N**

- (f) A customer may be removed from the budget billing plan upon request. In the next month, the under billed or over billed balance will be billed.